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ANALYSIS AND DISCUSSION ON IMPLEMENTATION AND ENFORCEMENT OF THE CONSUMER PROTECTION LAW

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ABSTRACT

On the basis of information, data, assessments and comments presented in the final reports of the ministries, branches and organizations at the central level, the People's Committees of the provinces and cities directly under the Central Government; opinions of the business community, social organizations participating in consumer protection work and from the process of law enforcement to protect consumers' interests nationwide, authors stated that the correction amending and supplementing the Law on Protection of Consumer Rights is to respond in a timely manner to the objective requirements of the practice of protecting consumer rights in Vietnam; improve the responsibilities and roles of agencies and organizations in protecting consumer interests; to create mechanisms and policies to promote the effective participation of social organizations and related subjects in the protection of consumers' interests; perfecting methods of settling disputes between consumers and business organizations and individuals. Last but not least, Our study can be used as a case for teaching with English using for social sciences and law students in Vietnam universities.

Key words: analysis, implementation, social sciences, law protection, consumer rights